

ZILLA PANCHAYAT –UTTARA KANNADA, KARWAR
DEPARTMENT OF RURAL DEVELOPMENT AND
PANCHAYAT RAJ,
GOVERNMENT OF KARNATAKA

EXPRESSION OF INTEREST (EOI) FOR BPO IN
KARWAR, UTTARA KANNADA DISTRICT

EXPRESSION OF INTEREST (EOI)

Date: 11.06.2015

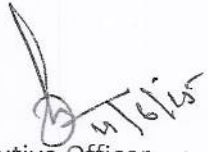
Expression of Interest is invited from reputed entrepreneurs (either individually or as consortium of companies), software IT companies (or) any company (or) any NGO (or) any Registered Organisations who have proven track record in developing and setting up Business Process Outsourcing (BPO) (or) Knowledge Process Out Sourcing (KPO) Training cum operation unit in Uttara Kannada district, Karnataka.

Last date for submission : 01-07-2015


For details and subsequent communication please visit website: - zpkarwar.kar.nic.in

Contact details:

ZillaPanchayat-UttaraKannada,
Karwar-581301
E-mail: ceo_zp_kwr@nic.in


Chief Executive Officer,
Uttar Kannada Zilla Panchayat
Karwar

- 1) Copy Submitted to Deputy Commissioner, Uttara Kannada Karwar with request to notify the EOI in District Tender Bulletin
- 2) Copy forwarded to District Information officer, Uttara Kannada Karwar to notify the EOI in one State level news paper & one Local news paper for public notice
- 3) Copy to office Notice Board
- 4) office Copy.


CHIEF EXECUTIVE OFFICER
Zilla Panchayat, Uttara Kannada
KARWAR

1.BACKGROUND INFORMATION

Zilla Panchayat- Uttara Kannada located at the coastal city of Karwar intends to prepare the youth of the district for knowledge economy so as to stimulate creation of world class knowledge resources by developing enough competencies and skills in IT & ITeS sectors. With a view to fulfil this objective, the Zilla Panchayat-Uttara Kannada invites Expression of Interest (Eoi) from the reputed firms/institutes / agencies meeting the minimum qualification criteria for implementation of a viable and sustainable action plan for employment generation through capacity building for educated unemployed youth of the district. Interested entity should submit their responses in the form of Eoi.

2. OBJECTIVES:

The objectives of the Scheme are multifold and can be enumerated as under:-

1. To create a sustainable action plan for mapping competencies of unemployed youth of the district and to create modules for capability building, acceptable to industry, providing post-training campus interviews, finally to provide jobs thereby tackling the problem of unemployment.
2. To bridge the gaps in society by supporting the socially and economically backward Weaker sections through imparting necessary industry grade skills.

SCOPE OF WORK (SoW) :

3. The Scope of work for the Eoi involves the following:-
 - Conduct of placement support training programs in the centre at Karwar
 - The training program catering to students from MBA/MCA/M.Tech, BE/B.Tech, Any degree, Polytechnic, Diploma, 10+2 and SSLC.
 - Mapping competencies for human resource development of the Uttara Kannada district through database creation
 - Creating feasible and employment guaranteed programmes
 - Counselling for self help and career plan
 - Skills up-gradation or new skills to improve one's chances of employment in present context
 - High percentage placement after completion of training

4. GENERAL TERMS AND CONDITIONS:

In addition to the points contained in the foregoing paragraphs, the following terms and conditions shall also apply:

1. The EOI proposal shall be enclosed in an envelope sealed and shall be marked as "Expression of Interest Submission for BPO Unit at Karwar, Uttara Kannada" in the left hand top corner along with refundable fee of Rs. 5000/- (Rupees five thousand only) by way of DD/pay order drawn on any nationalised banks/scheduled commercial Banks.
2. All costs incurred by Bidders/ Developers in making this offer in providing clarification or attending discussions, conferences, or site visits, stationery cost and any other expenses should be borne by the Bidders/Developers and will not be reimbursed by Zilla Panchayat-Uttara Kannada, Karwar.
3. Incomplete documents without necessary details shall not be considered.

4. The language for submission of document shall be English.
5. The enclosed Schedules should be filled in completely and wherever not applicable it should be written as Not Applicable (NA).
6. The person signing the document/ submission on behalf of the bidder shall enclose Power of Attorney duly authorized and notarized in the case of Company supported by Board Resolution and in case of firm signed by all partners in his/her favour.
7. Zilla panchayat Uttara Kannada reserves the right to accept or reject any application or suggestion without assigning any reason.
8. The information furnished must be sufficient to show that the applicant is capable in all respects to successfully complete the envisaged work.
9. The document is not transferable.
10. While submitting the schedules duly filled in, the Promoter shall enclose latest copies of brochures and technical documentation giving more information about the applicant.
11. In case the applicant intends to give additional information for which specified space in the given format is not sufficient, it can be furnished in an enclosed sheet.
12. All the corrections and over writings should be signed by the applicant.
13. Subsequent process of RFQ need not remain confined only to the persons who respond to this EOI.
14. It is expected that Certified True Copy of Documentary Proof/Certificates to the satisfaction of IT Department in this regard is submitted
15. Bidder(s) are required to submit their EOI in the prescribed format on or before 30th June, 2015 in the office of Chief Executive Officer, Zilla Panchayat Uttar Kannada, Karwar-581303, E-mail: ceo_zp_kwr@nic.in
16. The CEO, Zilla Panchayat Uttara Kannada, Karwar reserves the right to accept or reject any or all the offers.

5. ELIGIBILITY CRITERION:

Applications containing Expression of Interest are invited from:

1. reputed entrepreneurs (either individually or as consortium of companies), software IT companies (or) any company (or) any NGO (or) any Registered Organisations who have proven track record in developing and setting up Business Process Outsourcing (BPO) (or) Knowledge Process Outsourcing (KPO)
2. IT software companies which would like to set up and manage BPO Centre in Karwar.
3. The objective of this EOI notice is to take feedback from the prospective bidders regarding eligibility criteria, minute details of proposed model, bidding parameters & evaluation methodology, to be finally included in the final RFQ. However, the CEO, Zilla Panchayat Uttara Kannada, Karwar shall be free to accept or reject any suggestion and decision in this regard shall be final and shall not be called upon to question under any circumstances. Therefore, it would be desirable that only those companies / firms/NGOs who have technical and financial strength to undertake this Project, to respond to this EOI.
